

**RECEIVED
CENTRAL FAX CENTER****OCT 31 2005****Intellectual Property Law Group****Verizon Corporate Services Group Inc**

600 Hidden Ridge Drive
Irving, Texas 75038
MailCode HQE03H14
Phone: 972718-4800
Fax: 972718-3946
E mail:
christian.andersen@verizon.com

To: U.S. Patent and Trademark Office – From: Christian R. Andersen
MAIL STOP: Amendment Specialist – Intellectual Property
Examiner: A.K. ROBINSON BOYCE
Group Art Unit: 3639
Confirmation No.: 5555

Fax:	571-273-8300	Pages with 41 Cover:
-------------	--------------	----------------------------

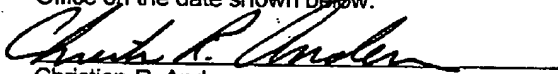
FORMAL SUBMISSION OF:

- | | | | |
|----|--|----|------------|
| 1) | Petition for One (1) Month
Extension of Time; and | 2) | Amendment. |
|----|--|----|------------|

Title:	A METHOD FOR EVALUATING CUSTOMER VALUE TO GUIDE LOYALTY AND RETENTION PROGRAMS
Serial No.	09/593,118
Filing Date:	June 13, 2000
First Named Inventor:	James Howard DREW
Atty. No.	99-836 RCE 1
Customer Number:	32127

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:


Christian R. Andersen

Date of Transmission: October 31, 2005